



MINISTRY OF HOME AFFAIRS

ANNUAL REPORT TO PARLIAMENT
2024/25 FY



Table of Contents

1.1 VISION	1
1.2 MISSION STATEMENT	1
1.3 PORTFOLIO RESPONSIBILITIES	1
2.0 ADMINISTRATION	3
2.1 OBJECTIVES	3
2.2 HUMAN RESOURCE MANAGEMENT	3
2.3 FINANCIAL REPORT FOR THE QUARTER ENDING 30 JUNE 2024	6
2.4 REVENUE COLLECTION FOR THE QUARTER ENDING 30 JUNE 2024	13
3.0 IMMIGRATION DEPARTMENT	14
4.0 REFUGEE DEPARTMENT	29
5.0 CIVIL REGISTRATION DEPARTMENT	36
6.0 NATIONAL EVENTS AND CELEBRATIONS	53
7.0 NPOs AND RELIGIOUS ORGANISATONS	56

1.0 INTRODUCTION

The Ministry of Home Affairs is pleased to present to the Honourable House its Annual Report for the 2024/25 financial year.

The report highlights a number of milestones that were achieved during the financial year including the launch of the Civil Registration and Vital Statistics Act and the dissemination of the Annual Vital Statistics Report for 2023.

The Ministry also successfully coordinated national events including the King's Birthday, Good Friday and Easter Services, Buganu, Umhlanga and Incwala among others. Notably, these events are continually attracting a huge turnout of emabutfo and visitors from all parts of the country, regionally and abroad.

The Refugees department managed to coordinate with the relevant stakeholders in managing the unexpected influx of refugees and Asylum Seekers from Mozambique as a result of the post-election unrest.

It further details the activities undertaken by various departments, challenges faced and lessons learnt during the course of the year. The financial performance for the ministry is also discussed at length in this report.

The ministry undertakes its operation and mandate guided by the following:

1.1 VISION

A Centre of Excellence, Delivering World Class Services in A Corrupt Free Environment.

1.2 MISSION STATEMENT

To operate a complete modernized and streamlined Immigration, Civil Registration and Vital Statistics system, coordinate successful national events and celebrations, offer durable solutions in the administration and protection of asylum seekers and refugees.

1.3 PORTFOLIO RESPONSIBILITIES

The mandate of the Ministry as per legal notice No: 25 of 2009 and legal notice No: 185 of 2015 is as follows:

Minister's Office

Administration

Immigration

Civil Registration and Vital Statistics

Refugees

National Events and Celebrations

Non-Profit Organisations and Religious Institutions

2.0 ADMINISTRATION

2.1 OBJECTIVES

- To ensure the proper management and smooth running of the Ministry.
- To provide administration services and technical support to the entire Ministry and its departments
- Provide Human Resource Management function to the Ministry.
- Provide budget execution and accounting for the Ministry.
- Coordinate programme and strategy development for the Ministry.
- Establish, coordinate, monitor the wellness programme within the Ministry.
- Manage the car fleet of the Ministry.

2.2 HUMAN RESOURCE MANAGEMENT

The Ministry has a staff complement of 548 personnel with 489 actuals and is disaggregated as follows:

Staff complement of the ministry

DEPARTMENT	ESTIMATES / FULL STAFF COMPLEMENT	ACTUALS	VACANCIES
Minister's Office	8	6	2
Administration	33	29	4
Immigration	363	314	49
Civil Registration	120	101	19
Refugees	24	17	7
TOTAL	548	489	59

TERMINATIONS

There were fourteen (14) terminations within the reporting period as follows:

Classifications of terminations

Type of Termination	Number
Compulsory Retirement	9
Deferred Retirement	2
Death	2
Early Retirement	1
TOTAL	14

FILLING OF VACANT POSTS

To operationalise Sandlane, Nsalitje and Bulembu Border gates, the ministry successfully filled the following posts. Following their completion of training and induction, the officers will be deployed to the various border gates to undertake the immigration function which is currently done by the Royal Eswatini Police Service.

Vacant posts filled during the reporting period.

Posts	Number
Assistant Immigration Officers	21
Gate Guards	5
TOTAL	26

PROMOTIONS

There were (3) promotions within the reporting period.

TRANSFERS

There were six (6) internal transfers within the reporting period.

SUSPENSIONS

Five (5) officers were suspended within the reporting period. The Ministry conducted a preliminary investigation and submitted the Preliminary Investigation Report to the Civil Service Commission (CSC) to institute disciplinary action against the officers.

In the interim, one officer reached the compulsory retirement age in October 2024; and another one filed for deferred retirement, hence disciplinary action can no longer be instituted against them because the employer/employee relationship no longer exists. The CSC will proceed with disciplinary action against the three officers left.

WELLNESS

The Ministry continued to carry out various wellness initiatives to promote the well-being of the staff. The activities undertaken included participating in awareness and screening campaigns on non-communicable diseases, team building activities such as sports, hiking and the commemoration of World Aids Day at Mahlangatsha.

2.3 FINANCIAL ANNUAL REPORT FOR THE YEAR ENDING 31 MARCH 2025.

ACTIVITY 10 – MINISTER’S OFFICE

Control Item Details	Estimated Budget	Released	Reallocations	Revised Released	Expenditure	Commitments	Expenditure & Commitment	Variance	Variance %
00 C.T.A Charges	174 600	174 600	0	174 600	120 491	56 150	176 641	-2 041	-1%
01 Personnel Costs	1 473 093	1 473 093	49 083	1 522 176	1 642 376	0	1 642 376	-120 200	-8%
02 Travel & Comm	41 620	41 620	615 732	657 352	527 512	112 730	640 242	17 110	3%
03 0Drugs	0	0	0	0	0	0	0	0	0%
04 Prof Service	27 296	27 296	-7 166	20 130	15 824	4 350	20 174	-44	0%
05 Rental Charges	0	0	0	0	0	0	0	0	0%
06 Consumables	3 628	0	0	0	0	0	0	0	0%
07 Durables	0	0	0	0	0	0	0	0	0%
10 Internal Grants	0	0	0	0	0	0	0	0	0%
11 External Grants	0	0	0	0	0	0	0	0	0%
Total	1 720 237	1 716 609	657 649	2 374 258	2 306 203	173 230	2 479 433	-105 175	-4%

00 – CTA CHARGES

Under this item, there is an over-expenditure of -1% which is acceptable.

01 - PERSONNEL COSTS

Under this item, there is an over-expenditure of -8% which is acceptable.

02- TRANSPORT & COMMUNICATIONS

Under this item, there is an under-expenditure of 3% which is acceptable.

04 –PROFESSIONAL SERVICE

Under this Item Funds were all utilized accordingly.

06- CONSUMABLES

Under this Item Funds were reallocated to Item 04 to cater for Minister’s Medical Aid.

ACTIVITY 11 – ADMINISTRATION

Details	Estimated Budget	Released	Reallocations	Revised Released	Expenditure	Commitments	Expenditure+Commitments	Variance	Variance %
00 C.T.A. Charges	4 487 687	4 487 687	1 753 358	6 241 045	6 280 972	938 100	7 219 072	-978 027	-16%
01 Personnel Costs	5 530 545	5 530 545	34 467	5 565 012	11 994 425	0	11 994 425	-6 429 413	-116%
02 Travel & Comm	389 117	389 117	2 125 362	2 514 479	2 688 662	64 264	2 752 926	-238 447	-9%
03 Drugs	0	0	0	0	0	0	0	0	0%
04 Pof Services	216 208	216 208	122 542	338 750	155 149	184 983	340 132	-1 382	0%
05 Rentals	0	0	36 100	36 100	0	36 091	36 091	9	0%
06 Consumbles	38 711	38 711	154 087	192 798	171 037	29 734	200 771	-7 973	-4%
07 Durations	0	0	0	0	0	0	0	0	0%
10 Internal Grants	0	0	0	0	0	0	0	0	0%
11 External Grants	0	0	0	0	0	0	0	0	0%
Total	10 662 268	10 662 268	4 225 916	14 888 184	21 290 244	1 253 172	22 543 416	-7 655 232	-51%

00 – CTA CHARGES

Under this item, there is an over-expenditure of -16% and the Ministry has requested a Supplementary Budget to settle the over-expenditure which is expected to be granted before the end of the financial year.

01 - PERSONNEL COSTS

Under this item, there is an over-expenditure of -116%. This is caused by the pay of the cost of living back pay and the Ministry has requested a Supplementary Budget to settle the over-expenditure which is expected to be granted before the end of the financial year.

02- TRANSPORT & COMMUNICATIONS

Under this item, there is an over-expenditure of -9% which is acceptable.

06- CONSUMABLES

Under this item, there is an over-expenditure of -4% which is acceptable.

ACTIVITY 31 – IMMIGRATION

Control item	Estimated Budget	Released	Reallocations	Revised Released	Expenditure	Commitments	Expenditure+Commitments	Variance	Variance %
00 C.T.A Charges	45 788	45 788	-43 788	2 000	0	2 000	2 000	0	0%
01 Personnel Costs	94 112 589	79 081 792	-46 331 358	32 750 434	41 256 161	0	41 256 161	-8 505 727	-26%
02 Travel & Comm	154 576	154 576	734 201	888 777	126 969	779 530	906 498	-17 721	-2%
03 Drugs	0	0	0	0	0	0	0	0	0%
04 Prof Service	9 830 380	9 830 380	-456 988	9 373 392	8 761 616	615 861	9 377 477	-4 085	0%
05 Rental Charges	0	0	0	0	0	0	0	0	0%
06 Consumables	7 600 326	7 600 326	-2 558 244	5 042 082	1 344 175	3 868 780	5 212 955	-170 873	-3%
07 Durables	0	0	300 000	300 000	114 474	194 994	309 468	-9 468	-3%
10 Internal Grants	0	0	0	0	0	0	0	0	0%
11 External Grants	0	0	0	0	0	0	0	0	0%
Total	111 743 658	96 712 862	-48 356 177	48 356 685	51 603 395	5 461 164	57 064 559	-8 707 874	-18%

01 - PERSONNEL COSTS

Under this item, there is an over-expenditure of -26%. The over expenditure has been caused by re-allocations of overtime allowances from the Immigration Responsibility Centre to the National Events and Celebrations Responsibility Centre to cater for expenses in the latter.

02- TRANSPORT & COMMUNICATIONS

Under this item, there is an over-expenditure of -2% which is acceptable.

06- Consumables

Under this item, there is an over-expenditure of -3% which is acceptable.

Activity 32 – Refugees Department

Details	Estimated Budget	Released	Reallocations	Revised Released	Expenditure	Commitments	Expenditure+Commitments	Variance	Variance %
00 C.T.A Charges	278 939	278 938	0	278 938	65 700	223 238	288 938	-10 000	-4%
01 Personnel Costs	2 643 160	2 643 160	56 188	2 699 348	2 297 584	0	2 297 584	401 764	15%
02 Travel & Comm	56 350	56 350	763 196	819 546	231 749	597 814	829 563	-10 017	-1%
03 Drugs	116 781	116 780	0	116 780	145 269	0	145 269	-28 489	-24%
04 Prof Service	2 216 474	2 216 474	-477 017	1 739 457	1 357 360	390 987	1 748 346	-8 889	-1%
05 Rental Charges	0	0	0	0	0	0	0	0	0%
06 Consumables	75 180	75 180	195 017	270 197	171 186	102 729	273 915	-3 718	-1%
07 Durables	0	0	0	0	0	0	0	0	0%
10 Internal Grants	0	0	0	0	0	0	0	0	0%
11 External Grants	0	0	0	0	0	0	0	0	0%
Total	5 386 883	5 386 882	537 384	5 924 266	4 268 848	1 314 767	5 583 615	340 651	6%

00 – CTA CHARGES

Under this item, there is an over-expenditure of -4% which is acceptable.

01 - PERSONNEL COSTS

Under this item, there is an under-expenditure of 15% caused by vacant posts.

02- TRANSPORT & COMMUNICATIONS

Under this item, there is an over-expenditure of -1% which is acceptable.

03 – DRUGS

Under this item, there is an over-expenditure of -24% which will be settled by the Supplementary Budget.

04 – SERVICE

Under this item, there is an over-expenditure of -1% which is acceptable.

06- CONSUMABLE

Under this item, there is an over-expenditure of -1% which is acceptable.

ACTIVITY 34 – CIVIL REGISTRATION DEPARTMENT

Details	Estimated Budget	Released	Reallocations	Revised Released	Expenditure	Commitments	Expenditure+Commitments	Variance	Variance %
				C+D			F+G	E-H	I/E
00 C.T.A Charges	210 370	210 370	0	210 370	208 417	2 953	211 370	-1 000	0%
01 Personnel Costs	12 130 913	12 130 913	-1 451 297	10 679 616	11 353 624	0	11 353 624	-674 008	-6%
02 Travel & Comm	240 355	240 579	-32 324	208 255	160 851	51 666	212 517	-4 262	-2%
03 Drugs	0	0	0	0	0	0	0	0	0%
04 Prof Service	10 887 363	10 887 363	582 198	11 469 561	14 642 664	54 127	14 696 791	-3 227 230	-28%
05 Rental Charges	0	0	0	0	0	0	0	0	0%
06 Consumables	8 448 997	8 448 997	-2 182 698	6 266 299	3 849 837	2 642 725	6 492 562	-226 263	-4%
07 Durables	0	0	1 165 000	1 165 000	0	1 165 000	1 165 000	0	0%
10 Internal Grants	0	0	0	0	0	0	0	0	0%
11 External Grants	0	0	0	0	0	0	0	0	0%
Total	31 917 999	31 918 222	-1 919 121	29 999 101	30 215 392	3 916 471	34 131 863	-4 132 762	-14%

01 - PERSONNEL COSTS

Under this item, there is an over-expenditure of -6% which is acceptable.

02- TRANSPORT & COMMUNICATIONS

Under this Item there is an over expenditure of -2% which is acceptable.

04 – SERVICE

Under this Item there is an over- expenditure of -28% which is caused by the reallocation of funds for the procurement of passports and IDs. This over-expenditure will be offset by the anticipated Supplementary Budget before the end of the financial year.

06- CONSUMABLES

Under this item, there is an over-expenditure of -4% which is acceptable.

ACTIVITY 35 – NON GOVERNMENTAL ORGANISATIONS

Details	Estimate d Budget	Released	Reallocation s	Revised Released	Expendit ure	Commitment s	Expenditure +Commitments	Variance	Variance %
00 C.T.A Charges	0	0	0,00	0	0	0	0	0	0%
01 Personnel Costs	0	0	0,00	0	0	0	0	0	0%
02 Travel & Comm	0	0	0,00	0	0	0	0	0	0%
03 Drugs	0	0	0,00	0	0	0	0	0	0%
04 Prof Servise	203 640	203 867	107 571,00	311 438	104 374	208 000	312 374	-936	0%
05 Rental Charges	0	0	0,00	0	0	0	0	0	0%
06 Consumables	278 949	278 949	-277 120,00	1 829	0	1 829	1 829	1	0%
07 Durables	0	0	0,00	0	0	0	0	0	0%
10 Internal Grants	0	0	0,00	0	0	0	0	0	0%
11 External Grants	0	0	0,00	0	0	0	0	0	0%
Total	482 589	482 816	-169 549,00	313 267	104 374	209 829	314 203	-936	0%

The Ministry under this Activity has utilized Funds accordingly and there was no under/over expenditure.

ACTIVITY 61 – CELEBRATIONS DEPARTMENT

Details	Estimated Budget	Released	Reallocation s	Revised Released	Expendit ure	Commitm ents	Expendit ure+Commitments	Variance	Varian ce %
00 C.T.A Charges	284 472	284 472	2 186 660	2 471 132	2 371 779	103 540	2 475 319	-4 187	0%
01 Personnel Costs	5 000 000	0	0	0	0	0	0	0	0%
02 Travel & Comm	0	0	147 100	147 100	0	157 000	157 000	-9 900	-7%
03 Drugs	0	0	0	0	0	0	0	0	0%
04 Prof Servise	8 804 066	8 804 066	61 271 024	70 075 090	67 388 649	2 725 179	70 113 828	-38 738	0%
05 Rental Charges	0	0	0	0	0	0	0	0	0%
06 Consumables	30 332 000	30 332 000	-18 598 386	11 733 614	11 376 512	366 865	11 743 377	-9 763	0%
07 Durables	0	0	17 500	17 500	17 500	0	17 500	0	0%
10 Internal Grants	0	0	0	0	0	0	0	0	0%
11 External Grants	0	0	0	0	0	0	0	0	0%
Total	44 420 538	39 420 538	45 023 898	84 444 436	81 154 441	3 352 584	84 507 024	-62 588	0%

02- TRANSPORT & COMMUNICATIONS

The Ministry has reallocated funds under this line item since there was no budget and the over-expenditure is -7% which is acceptable.

04- Professional Services

The Ministry reallocated funds to this line item since the budget was insufficient to cater for the expenditure.

HEAD 50 – SUMMARY BY ACTIVITY

Control Item Details	Estimated Budget	Released Budget	Reallocations	Revised Released	Expenditure	Commitments	Expenditure & Commitments	Variance	Variance %
00 CTA Charges	5 481 856	5 481 855	3 896 230	9 378 085	9 047 359	1 325 981	10 373 340	-995 255	-11%
01 Personnel cost	120 890 300	100 859 503	-47 642 917	53 216 586	68 544 169	0	68 544 169	-15 327 583	-29%
02 Travel & Comm	882 018	882 242	4 353 267	5 235 509	3 735 743	1 763 004	5 498 747	-263 238	-5%
03 Drugs	116 781	116 780	0	116 780	145 269	0	145 269	-28 489	-24%
04 Prof Services	32 185 427	32 185 654	61 142 164	93 327 818	92 425 635	4 183 486	96 609 122	-3 281 304	-4%
05 Rental Charges	0	0	36 100	36 100	0	36 091	36 091	9	0%
06 Consumables	46 777 791	46 774 163	-23 267 344	23 506 819	16 912 747	7 012 661	23 925 408	-418 589	-2%
07 Durables	0	0	1 482 500	1 482 500	131 974	1 359 994	1 491 968	-9 468	-1%
10 Internal Grants	0	0	0	0	0	0	0	0	0%
11 External Grants	0	0	0	0	0	0	0	0	0%
TOTALS	206 334 172	186 300 197	0	186 300 197	190 942 897	15 681 216	206 624 113	-20 323 916	-11%

COMMENTS

- The Ministry has utilized the funds accordingly as shown that the overall variance is -11% which is slightly higher than the acceptable level of -10%.
- The over expenditure from C.T.A, (-11%) and Drugs, (-24%) will be settled as the Ministry has requested a Supplementary Budget which will be granted before the end of the financial year.
- The over expenditure from Professional Services (-4%) and Durables (-1%) is within acceptable levels.
- The over-expenditure under Personnel Costs (-29%) has been caused by the payment of the Cost of Living back pay and the Ministry has requested a Supplementary Budget to settle this over-expenditure..

50 SUMMARY BY DEPARTMENT

ACTIVITY	Estimated Budget	Released Budget	Reallocations	Revised Released	Expenditure	Commitments	Total Expenditure & Commitments	Variance	Variance %
10- MINISTER'S OFFICE	1 720 237	1 716 609	657 649	2 374 258	2 306 203	173 230	2 479 433	-105 175	-4%
11- MINISTRY ADMINISTRATION	10 662 268	10 662 268	4 225 916	14 888 184	21 290 244	1 253 172	22 543 416	-7 655 232	-51%
31-IMMIGRATION DEPARTMENT	111 743 658	96 712 862	-48 356 177	48 356 685	51 603 395	5 461 164	57 064 559	-8 707 874	-18%
32-REFUGEES DEPARTMENT	5 386 883	5 386 882	537 384	5 924 266	4 268 848	1 314 767	5 583 615	340 651	6%
34-CIVIL REGISTRATION & VITAL STATISTICS	31 917 999	31 918 222	-1 919 121	29 999 101	30 215 392	3 916 471	34 131 863	-4 132 762	-14%
35-NON GOVERNMENTAL ORGANISATIONS	482 589	482 816	-169 549	313 267	104 374	209 829	314 203	-936	0%
61-NATIONAL EVENTS & CELEBRATIONS	44 420 538	39 420 538	45 023 898	84 444 436	81 154 441	3 352 584	84 507 024	-62 588	0%
91-NON-PROFIT ORGANIZATIONA	0	0	0	0	0	0	0	0	0%
TOTALS	206 334 172	186 300 197	0	186 300 197	190 942 897	15 681 216	206 624 113	-20 323 916	-11%

CAPITAL PROJECT EXPENDITURE

Title: Modernization of Civil registration and Immigration Systems

Number: G630/99

Project Description: Design, Develop and Implement A Modernized Digital Integrated System For The Ministry Of Home Affairs

Source Code	Annual Allocation	Amount Warranted	Actual Expenditure
G630/99	20 000 000	0	0
Grand Total	20 000 000	0	0

COMMENTS

Systems development for e-visa and permits is at final stage. The design and setup of the payment gateway has been completed and the service provider is currently making final system tests and equipment deliverables to the ministry.

2.4 ANNUAL REVENUE COLLECTION FOR THE FINACIAL YEAR ENDING 31 MARCH 2025

ITEM CODE	ACTIVITY	1ST QUARTER 2024/2025 (E)	2nd quarter 2024/2025 (E)	3rd quarter 2024/2025 (E)	% CHANGE	4 th Q Projection
3101/21701	PERMITS	6 340 950	7 911 350	7 529 000	-4%	7 260 433
3101/21702	CITIZENSHIP	82 100	650 600	97 700	-84%	276 800
3101/21704	INTERNATIONAL PASSPORTS	487 650	866 600	842 350	-2%	732 200
3101/21705	VISAS	97 120	131 620	142 640	8%	123 793
3101/21706	TRAVEL DOCUMENTS	2 976 550	3 420 750	2 423 650	-29%	2 940 317
3101/21707	EMERGENCY PASSPORTS	3 200	2 000	2 900	45%	2 700
3101/21990	PENALTIES	70 025	103 375	144 500	39%	105 967
3201/21708	REFUGEES PASSPORTS	7 240	7 520	7 800	3%	7 520
3401/21905	ID'S	951 650	1 160 850	737 000	-36%	949 833
3401/21907	BMD'S	997 540	1 570 570	1 173 270	-25%	1 247 127
TOTAL		12 014 025	15 825 235	13 100 810	-17%	13 646 690

Between the 1st and 3rd Quarter, the Ministry has collected revenue amounting to E40 940 070. The projection to the end of the financial year is E54 586 760. The revenue collected by the Ministry is 29.3% of the total budget allocated to the same in the current financial year.

During the third quarter there is a slight decline on the revenue collected compared to the second quarter. The revenue items with declines are permits, travel documents, citizenship, IDs and BMDs. The citizenship revenue item has a huge decline due to the fact that the citizenships were granted on the 2nd quarter.

3.0 IMMIGRATION DEPARTMENT

3.1 INTRODUCTION

The regular, safe, and orderly migration of persons in and out of the Kingdom of Eswatini is managed by the Immigration Department. Migration dynamics in the Kingdom are becoming complex and shaped by numerous economic, social, political and environmental factors and also have major implications for developmental outcome for the country. If well managed, migration can significantly contribute to the country's development agenda, including the reduction of poverty and maintenance of peace and security. This report will give an outline of activities that have been conducted by the Immigration Department during this reporting period.

The Department discharges its services through five (5) key sections namely;

1. Border Control and Management
2. Travel Documents and International Passports
3. Visa and Citizenship
4. Residents Permit
5. Inspectorate and Compliance

The Immigration Department witnessed an increase in migration flows during the second quarter and third quarter which was successfully managed. A notable rise in arrivals and departures across key borders was also seen, which evidently necessitated the need for strategic enhancements in infrastructure, resource allocation, and security measures to sustain safe and efficient border operations.

3.2 BORDER MANAGEMENT SECTION

SUMMARY STATISTICS OF CROSS-BORDER TRAVELERS PER ENTRY POINT FOR THE PERIOD UNDER REPORTING

Name of Land Border	Quarter 1 Total Cross Border Travelers	Quarter 2 Total Cross Border Travelers	Quarter 3				Quarter 4 Projection	Total No. of Travelers for the Year
			No. of Arrivals	No. of Departures	Total No. of Cross Border Travelers	%		
Ngwenya	376 452	435 785	231 147	220 347	451494	34.6	421 244	1 236 731
Mahamba	105 945	112 259	64 876	61 287	126 163	9.6	114 789	344 367
Matsamo	140 434	171 214	88 281	83 724	172 005	13.5	161 218	483 653
Mananga	84 126	100 925	56 226	52 882	109 108	8.2	98 053	294 159
Lomahasha	65 645	69 152	31 399	30 475	61 874	5.5	65 557	196 671

Lavumisa	143 515	149 061	68 939	71 065	140 004	12.1	144 193	432 580
Mhlumeni	56 567	59 252	19 403	20 369	39 772	4.4	51 864	155 591
Sicunusa	44 899	45 253	25 191	25 188	50 379	3.9	46 844	140 531
Nsalitshe	30 457	35 259	21 026	41 750	62 776	3.6	42 831	128 492
Gege	8055	7649	3557	3867	7424	0.6	7709	23 128
Lundzi	2197	2238	1265	1202	2467	0.2	2301	6902
Sandlane	17 841	15 407	8041	8146	16 187	1.5	16 478	49 435
Bulembu	2011	2590	1467	1295	2762	0.2	2454	7363
Mpaka	324	488	428	428	856	0.05	556	1668
KM111	24 705	21 867	12 221	13 063	25 284	2	23 952	71 856
Total	1 103 173	1 228 399	633 467	635 088	1 268 555	100	1 200 043	3 573 127

More than one third (34 %) of cross – border travelers crossed through the Ngwenya /Oshoek border followed by Matsamo with 13.5%; Lavumisa with 12.1 % and Mahamba 9.6 % during the period under reporting. On the bottom of the ranking are three borders namely Mpaka Lundzi, Bulembu and Gege.

SUMMARY STATISTICS OF CROSS-BORDER TRAVELERS PER COUNTRY OF ALL LAND BORDERS FOR THE PERIOD UNDER REPORTING.

Name of Country	Quarter 1 Cross border travelers	Quarter 2 Cross border travellers	Quarter 3			
			No. of Arrivals	No. of Departure	Total No. of Cross border Travelers	% of cross border Travelers
RSA	900 961	1 099 995	582 665	584 244	1 166 909	91.99
Mozambique	122 212	128 404	50 802	50 844	101 646	8.01
Total	1 103 173	1 228 399	633 467	635 088	1 268 555	100

More than 92% of cross border travellers crossed to RSA and only 8% crossed to Mozambique.

Below is the statistics by ports of entry per classification per month during the period under review.

NGWENYA BORDER (ARRIVALS)

Arrivals	1 ST quarter	2 ND quarter	Oct	Nov	Dec	Total
Vehicles	73 605	76 413	24 161	24 815	29 028	78 004
Passengers	47 108	32 704	5793	6 184	9 429	21 406
Pedestrians	70 635	108 623	38 888	36 302	56 795	131 985

Motor Bikes	152	287	21	34	21	76
TOTAL	191 500	217 740	67 335	68 853	95 273	231 471

NGWENYA BORDER (DEPARTURES)

DEPARTURES	1 st quarter	2 nd quarter	Oct	Nov	Dec	Total
Vehicles	73 779	77 117	24 815	24 053	28 124	76 992
Passengers	45 711	35 786	6 184	7 148	10 122	23 454
Pedestrians	65 318	104 932	36 302	34 292	49 222	119 816
Motor Bikes	144	210	34	32	19	85
TOTAL	184 952	218 045	67 335	65 525	87 487	220 347

MATSAMO BORDER

ARRIVALS	1 st Quarter	2 nd quarter	Oct	Nov	Dec	Total
Vehicles	19 761	21 422	5161	5917	8659	19 737
Passengers	19 595	21 056	5453	5044	6657	17 154
Pedestrians	31 990	44880	13 299	14 370	20 691	48 360
Motor Bikes	49	72	4	2	16	22
TOTAL	70 504	87430	23 917	25 333	36 023	85 251

MATSAMO BORDER

DEPARTURES	1 st Quarter	2 nd Quarter	Oct	Nov	Dec	Total
Vehicles	19 448	20 737	5011	5917	8659	19 587
Passengers	19 194	18 356	4571	5044	6657	16 272
Pedestrians	31 230	44 615	12776	14370	20691	47 837
Motor Bikes	58	76	10	2	16	28
TOTAL	69 930	83 784	22368	25333	36023	83 724

MANANGA BORDER

ARRIVALS	1 st Quarter	2 nd Quarter	Oct	Nov	Dec	Total
Vehicles	16 016	18 507	5881	5759	8022	19 662
Passengers	13 898	15 049	3913	4681	7133	15 727
Pedestrians	12 931	17 826	5858	5677	9254	20 789
Motor Bikes	37	38	17	11	20	48
TOTAL	42 882	51 420	15 669	16 128	24 429	56 178

MANANGA BORDER

DEPARTURES	1st Quarter	2nd Quarter	OCT	NOV	DEC	Total
Vehicles	14 534	16 754	5035	5095	7372	17 502
Passengers	13 617	15 083	3392	4652	6233	14 277
Pedestrians	13 073	17 626	6046	5579	9430	21 055
Motor Bikes	49	42	20	10	18	48
TOTAL	41 244	49 505	14 493	15 336	23 053	52 882

LOMAHASHA BORDER

DEPARTURES	1st Quarter	2nd Quarter	OCT	NOV	DEC	Total
Vehicles	6 290	4805	1300	1443	2062	4805
Passengers	5 012	4079	1130	1327	1730	4187
Pedestrians	21 856	25 788	7163	6317	8907	22 387
Motor Bikes	39	36	8	3	9	20
TOTAL	33 094	34 708	9601	9090	12 708	31 399

LOMAHASHA BORDER

ARRIVALS	1st QUARTER	2nd Quarter	Oct	Nov	Dec	Total
Vehicles	5 478	6068	1824	1635	2517	5976
Passengers	4 876	3343	907	783	1625	3315
Pedestrians	22 192	25 006	6506	5942	8716	21 164
Motor Bikes	30	27	10	4	6	20
TOTAL	32 551	34 444	9247	8364	12 864	30 475

LAVUMISA BORDER

ARRIVALS	1st QUARTER	2nd Quarter	Oct	Nov	Dec	Total
Vehicles	24 008	26 270	6907	6771	10 454	24 132
Passengers	31 812	36 846	9456	7733	15 444	32 633
Pedestrians	6 703	9653	3050	3347	5733	12 130
Motor Bikes	57	70	25	10	9	44
TOTAL	62 580	72 839	18 438	17 861	31 640	68 895

LAVUMISA BORDER

DEPARTURES	1st Quarter	2nd Quarter	Oct	Nov	Dec	Total
Vehicles	23 157	25 885	7121	6831	9806	23 758
Passengers	30 040	38 829	10 802	9609	15356	35 767
Pedestrians	7 698	11 436	3214	3678	4594	11 486
Motor Bikes	57	72	20	24	29	73
TOTAL	80 935	76 222	21157	20 142	29 766	71084

MAHAMBA BORDER

ARRIVALS	1st Quarter	2nd Quarter	Oct	Nov	Dec	Total
Vehicles	20 407	22 158	7369	7633	9730	24 732
Passengers	18 851	12 851	1771	1662	2936	6369
Pedestrians	13 544	21 259	8889	10 127	14 744	33760
Motor Bikes	15	36	8	2	5	15
TOTAL	52 807	56 404	18 037	19 424	27 415	64 876

MAHAMBA BORDER

DEPARTURES	1st Quarter	2nd Quarter	Oct	Nov	Dec	Total
Vehicles	20 061	21 172	7178	7255	8582	23 015
Passengers	19 527	13 825	2493	2625	3604	8722
Pedestrians	13 510	20 314	8549	9027	11 951	29 527
Motor Bikes	13	34	2	18	3	25
TOTAL	53 138	55 855	18 222	18 925	24 140	61 289

NSALITSHE BORDER

ARRIVALS	1st Quarter	2nd Quarter	Oct	Nov	Dec	Total
Vehicles	5 790	6197	2108	2119	3050	7277
Passengers	6 472	6808	2330	2601	3808	8739
Pedestrians	3 263	4320	1416	1549	2160	5125
Motor Bikes	12	14	4	4	1	9
TOTAL	15 537	17 339	5858	6273	9019	21 150

NSALITSHE BORDER

DEPARTURES	1st Quarter	2nd Quarter	Oct	Nov	Dec	Total
Vehicles	5 083	6312	2006	2127	2928	7061
Passengers	6 213	6939	2208	2461	3494	8163
Pedestrians	3 598	4652	1584	1691	2207	5482
Motor Bikes	26	17	7	3	1	11
TOTAL	14 920	17 920	5805	6282	8630	20 717

GEGE BORDER

ARRIVALS	1st Quarter	2nd Quarter	Oct	Nov	Dec	Total
Vehicles	1 250	910	312	348	361	1021
Passengers	1 414	1141	362	335	421	1118
Pedestrians	1 737	1600	389	471	553	1413
Motor Bikes	-	3	-	1	4	5
TOTAL	4 401	3654	1063	1155	1339	3557

GEGE BORDER

DEPARTURES	1st Quarter	2nd Quarter	Oct	Nov	Dec	Total
Vehicles	999	988	336	385	388	1109
Passengers	1003	1011	351	412	433	1196
Pedestrians	1640	1994	487	422	648	1557
Motor Bikes	3	2	-	-	5	5
TOTAL	3645	3995	1174	1219	1474	3867

SICUNUSA BORDER

ARRIVALS	1st Quarter	2nd Quarter	Oct	Nov	Dec	Total
Vehicles	5 709	5822	1894	1956	2284	6134
Passengers	9 079	8942	2785	2889	3587	9261
Pedestrians	6 656	6966	1666	1689	2413	5768
Motor Bikes	12	21	6	5	9	20
TOTAL	21 456	21 751	6351	6539	8293	21 183

SICUNUSA BORDER

DEPARTURES	1st Quarter	2nd Quarter	Oct	Nov	Dec	Total
Vehicles	6 309	6238	1568	1894	2141	5603
Passengers	9 928	9884	2589	3325	3511	9425
Pedestrians	7 195	7368	1546	1587	1876	5009
Motor Bikes	11	12	6	4	5	15
TOTAL	23 443	23 502	5709	6810	7533	20 052

SANDLANE BORDER

ARRIVALS	1st Quarter	2nd Quarter	Oct	Nov	Dec	Total
Vehicles	3 244	3023	1 105	996	1589	3690
Passengers	2 533	2280	706	732	722	2160
Pedestrians	2 143	2178	689	712	765	2166
Motor Bikes	8	24	8	2	15	25
TOTAL	7 928	7507	2508	2442	3091	8041

SANDLANE BORDER

DEPARTURES	1st Quarter	2nd Quarter	Oct	Nov	Dec	Total
Vehicles	3 207	2598	1 113	1 045	1532	3690
Passengers	4 472	2667	721	708	803	2232
Pedestrians	2 102	2622	763	723	711	2197
Motor Bikes	8	13	9	5	13	27
TOTAL	9 913	7900	2606	2481	3059	8146

LUNDZI BORDER

ARRIVALS	1st Quarter	2nd Quarter	Oct	Nov	Dec	Total
Vehicles	342	391	112	141	228	481
Passengers	342	341	109	146	151	406
Pedestrians	370	454	93	128	135	356
Motor Bikes	-	35	1	5	16	22
TOTAL	1 054	1212	315	420	530	1265

LUNDZI BORDER

DEPARTURES	1 st Quarter	2 ND Quarter	Oct	Nov	Dec	Total
Vehicles	359	391	126	128	222	476
Passengers	375	341	110	126	115	351
Pedestrians	399	454	102	113	146	361
Motor Bikes	10	35	1	0	13	14
TOTAL	1 143	1212	339	367	496	1202

BULEMBU BORDER

ARRIVALS	1 st Quarter	2 nd Quarter	Oct	Nov	Dec	Total
Vehicles	409	469	142	153	183	478
Passengers	505	635	258	252	301	811
Pedestrians	131	103	42	47	61	150
Motor Bikes	32	255	9	6	13	28
TOTAL	1 077	1245	451	458	558	1467

BULEMBU BORDER

DEPARTURE	1 st Quarter	2 nd Quarter	Oct	Nov	Dec	Total
Vehicles	322	381	142	152	160	454
Passengers	454	537	232	220	251	703
Pedestrians	131	119	36	35	56	127
Motor Bikes	20	28	2	1	8	11
TOTAL	934	1345	412	408	475	1295

MPAKA RAILWAY

ARRIVALS	1 st Quarter	2 nd Quarter	Oct	Nov	Dec	Total
Train	03	03	03	02	0	05
Crew	73	83	98	56	0	154
Pass	86	158	155	114	0	269
TOTAL	162	244	256	172	0	428

MPAKA RAILWAY

DEPARTURES	1st Quarter	2nd Quarter	Oct	Nov	Dec	Total
Train	03	03	03	02	0	05
Crew	73	83	98	56	0	154
Pass	86	158	155	114	0	269
TOTAL	162	244	256	172	0	428

MHLUMENI BORDER

ARRIVALS	1st Quarter	2ND Quarter	Oct	Nov	Dec	Total
Vehicles	10 171	8611	2 642	2 061	2 826	7529
Passengers	20 884	10 477	3 966	2 130	3 522	9618
Pedestrians	2 514	9888	687	647	914	2248
Motor Bikes	20	47	4	3	1	8
TOTAL	28 073	29 023	7299	4841	7263	19 403

MHLUMENI BORDER

DEPARTURES	1st Quarter	2nd Quarter	Oct	Nov	Dec	Total
Vehicles	10 632	10 728	2 741	2 265	2 763	7769
Passengers	15 389	16 748	4 120	2 773	3 578	10 471
Pedestrians	2 470	2 658	784	474	833	2 091
Motor Bikes	15	95	11	24	03	38
TOTAL	28 494	30229	7 656	5 536	7 177	20 369

KMIII INTERNATIONAL AIRPORT

ARRIVALS	1st Quarter	2nd Quarter	Oct	Nov	Dec	Total
Aircraft	215	3 856	60	65	69	194
Pass	11 940	4 637	4 014	3 788	4225	12 027
TOTAL	12 155	8493	4 074	3 853	4294	12 221

KMIII INTERNATIONAL AIRPORT

DEPARTURES	1st Quarter	2nd Quarter	Oct	Nov	Dec	Total
Aircraft	184	173	47	59	59	165
Pass	12 366	13 201	4304	4102	4492	12 898
TOTAL	12 550	13 374	4351	4161	4551	13063

3.3 TRAVEL DOCUMENTS

A total number of **18 601** documents have been issued during the period under reporting. Below is the statistics of travel documents issued per station per month during the quarter: The slight decrease in the total number of travel document issued in the third quarter has been caused by the technical glitches experienced by our production equipment.

Travel Documents Issued Per Station Per Month During the Reporting Period

STATION	1 st Quarter	2 nd Quarter	3 rd Quarter				4 th Quarter projection	Total
			Oct	Nov	Dec	Total		
Mbabane	7 796	7 989	1 740	1 402	3 758	6 900	7 562	30 247
Pigg's Peak	1 821	2 410	611	275	804	1 690	1 974	7 895
Manzini	2 691	3 313	644	161	1 070	1 875	2 626	10 505
Mankayane	900	533	228	83	314	625	686	2 744
Nhlangano	2 292	1 685	538	209	1 287	2 034	2 004	8 015
Hlatsi	-	164	77	28	88	193	119	476
Siteki	1 048	1 295	306	183	523	1 012	1 118	4 473
Siphofaneni	778	951	193	120	495	808	846	3 383
Matata	800	697	182	91	399	672	723	2 892
Hluti	748	705	77	69	293	439	630	2 522
Simunye	1 411	1 377	195	91	460	746	1 178	4 712
Lobamba	1 774	2 178	540	246	821	1 607	1 853	7 412
TOTAL	22 059	23 296	5 331	2 958	10 312	18 601	21 326	85 303

Note: The above statistics cover only the travel documents that have been issued. A significant number of documents have been printed and are still awaiting collection by applicants or bearers from various service centres strategically located across the country.

3.4 PASSPORTS

International Passports Issued Per Month During Reporting Period.

APPLICATION TYPE	1 st Quarter	2 nd Quarter	3 rd Quarter			
			Oct	Nov	Dec	Total
First application	1 136	1 262	447	553	830	1 830
Lost	6	5	05	0	01	06
Destroyed	0	0	0	0	0	0

Spoiled	3	420	0	0	0	0
Fully used	271	6	139	198	269	606
Total	1 416	1 693	591	751	1100	2 442

DIPLOMATIC PASSPORTS

Diplomatic Passports Issued Per Month During The Period Under Reporting.

APPLICATION TYPE	1 st Quarter	2 nd Quarter	Oct	Nov	Dec	Total
First application	38	25	3	13	16	32
Lost	0	0	1	0	0	1
Destroyed	0	0	0	0	0	0
Spoiled	0	0	0	0	0	0
Fully used	11	19	7	9	10	26
Total	49	44	11	22	26	59

SERVICE PASSPORTS

Service Passports Issued Per Month During The Period Under Reporting.

REASON FOR APPLICATION	1 st Quarter	2 nd Quarter	Oct	Nov	Dec	Total
First application	100	100	25	11	23	59
Lost	0	0	0	0	0	0
Destroyed	0	0	0	0	0	0
Spoiled	0	36	1	0	0	1
Fully used	0	136	7	4	7	18
Total	73	272	33	15	30	78

EMERGENCY PASSPORTS

This is a one-way document that is issued to foreigners who have misplaced their passports without a trace while in the country. It is provided to facilitate the return of the individual to their country of origin. Below are the statistics of emergency passports issued per country of origin each month:

Emergency Passport Issued Per Country of Origin Per Month

COUNTRY	1 st Quarter	2 nd Quarter	3 rd Quarter			Total
			Oct	Nov	Dec	
Uganda	1	0	0	1	1	2
Ethopia	0	0	1	0	0	1
Egypt	1	0	1	0	0	1
South Africa	3	1	2	2	1	5

Zimbabwe	2	1	1	0	4	5
Tanzania	0	0	0	1	0	1
DR Congo	12	0	0	0	8	8
Cameroon	0	0	0	0	1	1
Mozambique	1	0	0	0	0	0
Switzerland	1	0	0	0	0	0
Uganda	1	0	0	0	0	0
Lesotho	0	1	0	0	0	0
Nigeria	0	4	0	0	0	0
Sudan	0	1	0	0	0	0
TOTAL	21	8	5	4	15	24

3.5 Visa Section

Visas issued per month during the reporting period.

Visa Type	1 st Quarter	2 nd Quarter	3 rd Quarter			
			Oct	Nov	Dec	Total
Single Entry	247	312	75	99	96	270
Multiple (3) months	65	88	43	55	19	117
Multiple (6) months	53	60	35	37	21	93
Multiple (9) months	15	25	8	10	1	19
Multiple (12) months	19	20	3	2	-	5
Total	399	505	164	203	137	504

3.5.1 Temporary Residence Permit

The Temporary Resident Permit attended by TRP Committee

Temporary Resident Permit issued for business during the reporting period.

Period	Directors		Sole Trader		Employees	
	New	Renewed	New	Renewed	New	Renewed
1st Quarter	11	126	20	30	118	268
2nd quarter	10	224	5	43	110	192
Oct	3	42	1	3	26	51
Nov	4	56	2	3	5	28
Dec	1	40	1	2	1	12
Total	8	138	4	8	32	91

Temporary Resident Permit issued for non-business during the reporting period

Period	Dependants	Study	Visit	Special	Residential
1st Quarter	63	41	3	0	11
2nd Quarter	458	75	17	18	38
Oct	113	5	-	2	1
Nov	102	23	6	2	2
Dec	115	10	12	3	8
Total	330	38	18	7	11

Temporary Resident Permits Refused by the TRP Committee

Period	Director	Employment	Dependant	Student	Visit.	Special	Resident
1st Quarter	1	11	0	1	1	0	0
2nd Quarter	3	10	0	0	0	0	0
Oct	3	6	0	0	0	0	0
Nov	2	0	0	0	0	0	0
Dec	4	0	0	0	0	0	0
Total	9	6	0	0	0	0	0

3.6 Citizenship Section

Notably, during the second quarter there were no cases handled as the section was working on the process of administering the oath and subsequently issuing citizenship certificates to those who were granted Eswatini citizenship.

Citizenship files actioned during the reporting period.

Citizenship	1 st Quarter	2 nd Quarter	3 rd Quarter			Total
			OCT	NOV	DEC	
Files reviewed	51		15	26	33	74
Interviews	30		-	22	-	22
Refused Files	15		4	10	-	14
Certificates issued	30		141	54	-	195
Approved applications	09		7	24	123	154
Received Applications	33		52	23	6	81
Deferred applications	2		3	11	13	27
Total	174		222	170	175	567

3.7 Compliance Section

Inspections of businesses conducted in the reporting period.

Reason	1 st Quarter	2 nd Quarter	3 rd Quarter			
			OCT	NOV	DEC	Total
Inspection Arrests	36	44	2	18	8	28
Overstay	32	7	5	6	15	26
Repatriation	0	0	-	-	-	-
Detention of Prohibited Immigrants	14	10	3	3	-	6
Deportation	0	8	3	1	-	4
Total	82	52	13	28	23	64

3.8 SUMMARY OF ACTIVITIES WITHIN THE IMMIGRATION DEPARTMENT

This quarter has seen significant progress in key initiatives, particularly the development of the National Migration Policy, Immigration Bill, and the Migration Data Hub. There is ongoing regional cooperation through COMESA and the African Union, contributing to the department's objectives of enhancing migration management in the Kingdom of Eswatini.

3.8.1 National Migration Policy

The Ministry of Home Affairs, through the Immigration Department, has finalized the development of the National Migration Policy and it is awaiting endorsement by Cabinet.

3.8.2 Immigration Bill 2022

The development of the Immigration Bill 2022 is at an advanced stage. The Bill is with the office of the Attorney General, awaiting transmission to Cabinet.

3.8.3 Storage Facility for Classified Documents

Fruitful collaboration of the Ministry with its stakeholders led to the acquisition of secured storage facility for classified documents with the Central Bank of Eswatini.

3.9 Summary of Observations

1. **Overall Growth in Migration Traffic:** A consistent increase in arrivals and departures across most borders has been observed. Ngwenya Border has experienced the highest growth in both arrivals and departures.

2. **Border-Specific Trends:** Notable increases in pedestrian traffic have been recorded, particularly at Ngwenya, Matsamo, and Lavumisa borders, highlighting the need for enhanced pedestrian processing facilities. Furthermore the system data capture

methodology require to be observed and align it with the Migration Profile report recommendations.

Challenges

- (a) Shortage of personnel
- (b) Continued fraudulent production of fake immigration document
- (c) Shortage of vehicles
- (d) Lack of accommodation facilities for border gates officials
- (e) Passport production equipment too old thus affecting production rate of travel documents and passports

Prioritized Action Points

1. Modernization and Integration of Civil Registration and Immigration Systems:
 - 1.1 Digitalizing Government Terminal System (e-Visa and e-Permit Systems)
 - 1.2 Improved Quality of Classified Documents (Polycarbonate Passports and IDs)
2. Full Capacitation of the Compliance and Inspection Section
3. Increased Budget for Passports Procurement
4. Provision of Budget for Deportations

4.0 REFUGEE DEPARTMENT

4.1 INTRODUCTION

The Refugees Department's main mandate is to ensure that registered refugees and asylum seekers enjoy international protection extended by His Majesty's Government. This is done through implementing several legal instruments which include the Refugees Act No. 15 of 2017 that domesticated the international and regional legal frameworks that govern refugee protection. The Department is currently implementing pledges made under the Global Refugee Framework (GRF) which speaks to strengthening our asylum system and the economic inclusion of refugees and asylum seekers through livelihood programs. The Department also has the responsibility to co-ordinate the protection of stateless people and those at risk of being stateless with the assistance of other partners highlighted below.

4.2 STRATEGIC PARTNERS IN REFUGEE PROTECTION

The Department works with several strategic partners, our key international partner, the United Nations High Commissioner for Refugees (UNHCR) which is mandated to work with Governments world over to ensure the global protection of asylum seekers, refugees and persons that are at risk of being stateless. UNHCR also assist governments technically and otherwise as they try to meet their international obligation emanating from signed treaties.

Other non-governmental partners include World Vision who is our implementing partner in Eswatini, responsible for managing the refugee programs in the Kingdom of Eswatini. Each year the Ministry, World Vision and UNHCR enter into a partnership agreement that spells out the obligations of each party.

There are other supporting agencies that have significantly contributed towards the refugee regime over the reporting period such as the diplomatic community, UN sister agencies, non-governmental agencies, faith based organizations, government ministries, etc.

Following the post –election unrest in Mozambique which resulted in an influx of asylum seekers and refugees at the Malindza Refugees Reception Center (MRRC), a more collaborated approach was adopted following a Cabinet directive to partner with the National Disaster Management Agency to respond to the emergency at the Center. Several partners and government ministries and departments were roped in to assist with strengthening our registration, health and security systems at the Center.

4.3 NEW ARRIVALS

The Department over the reporting period was able to receive, document and screen a total of 356 asylum seekers and projections are that 118 will be registered in the 4th quarter which makes an annual total of 473 for this financial year. This has shown a significant increase of arrivals over the current reporting period. This number denotes refugees who do not fall under the secondary movement influx that had been hosted by the Mozambican Government. The

Department has taken a view to differentiate between the two groups, one, comprising of refugees coming in from other countries with the intention of seeking asylum in Eswatini permanently and the second group which has come on a temporal basis from Mozambique and is classified as secondary movers who had already been granted asylum in Mozambique, and will be returned once the situation has normalized in Mozambique.

New arrivals of asylum seekers in the reporting period

The two tables below, depict new arrivals that have presented themselves both at the Mbabane Head Office and Malindza Refugees Reception Centre (MRRC). The new arrivals that are captured in our Mbabane office are then taken to Malindza Refugee Reception Centre if vulnerable, however, it must be noted that those that are self –reliant find alternative accommodation.

The 2nd table depicts new arrivals that have fled our neighboring country Mozambique following the post –election unrest. It may be noted that these figures at MRRC are for the months of November and December where we experienced an influx of individuals who were mainly recognized as asylum seekers and refugees by the Mozambican Government. We also had a total of 24 Mozambican nations who sought asylum. These individuals alleged that they were fleeing persecution and were moving to a place of safety. This population consists of different nationalities mainly from the Great Lakes region being DRC, Burundi, Rwanda and others.

Number of new Asylum seekers registered in Mbabane Office.

Case	1 st Q	2 nd Q	October	November	December	4 th Q Projection	Total
New arrival	83	68	39	68	97	118	473

New arrivals from Mozambique during the reporting period

Over the reporting period there were 930 individuals that were partially registered for asylum at the Center and a projection of a higher number is expected on the 4th quarter should the situation in Mozambique escalates.

Below is a table that depicts arrivals of asylum seekers from Mozambique at the Center by country of origin over the reporting period.

Arrivals of Asylum Seekers from Mozambique by country of origin.

New arrivals	October	November	December	Total
Congo	1	6	137	144
Somalia	7	5		12
Rwanda		28	302	330
Burundi	1	13	403	417
Ethiopia		8		8
Eritrea				
Myanmar		1		1
South Africa		1		1
Mozambique		9	15	24
Zimbabwe			1	1
Total	9	71	880	930

The table below depicts information classified by gender and age related of the asylum seekers that were hosted as a result of the post – election unrest in Mozambique.

Asylum Seekers from Mozambique by age and sex

Age	Females	Males	Total
0-5 yrs	94	86	180
6-12yrs	89	64	153
13-18yrs	48	50	98
18+ yrs	268	230	498
Total	499	430	930

It is worth noting that some of the asylum seekers that were registered at the MRCC from Mozambique have gone back home. Discussions are ongoing between the government of Eswatini, Mozambique and UNHCR to facilitate the return of the remainder back home.

4.4 ISSUANCE/RENEWAL OF STATUS PERMITS

Over the reporting period Department was able to process a significant number of refugees status permits renewals. These renewals allow refugees to access services from financial institutions and other socio –economic related services to meet their health and education needs. These services range from the acquisition of documents like Personal Identity Numbers (PIN’s), Identity Cards (ID’s), Convention Travel Documents (passports) and any other documents that would be needed to create employment or business opportunities to sustain their lives. Over the reporting period, a total of 576 applications were received by the department and a projection of 192 renewals for the 4th quarter.

Permits renewed and issued during the reporting period

Permits	1 st Q	2 nd Q	Oct	Nov	Dec	4 th Q Projection	Total
Applications	140	213	99	95	29	192	768
Dispatched	140	140	84	68	15	149	596

4.5 ESWATINI MACHINE READABLE CONVENTION TRAVEL DOCUMENTS (EMCTDS)

The Department has over the reporting period issued Eswatini Machine Readable Convention Travel Documents (EMCTD) to refugees who have submitted applications with all required statutory documentation. These documents allow them to travel anywhere in the world for business, studies and leisure except their countries of origin which is unable or unwilling for the time being to provide them with protection hence the need for seeking international protection. Over the reporting period a total of 246 applications were received by the department and a total of 123 are expected to be received during the 4th quarter thus totaling 369 annually. The Department dispatched 200 over the reporting period and 100 is expected to be dispatched during the 4th quarter making a total of 300.

Eswatini Machine Readable Convention Travel Documents issued in the reporting period.

EMCTD	2 nd Q	Oct	Nov	Dec	4 th Q Projection	Total
Applications	149	24	45	28	123	369
Dispatched	114	22	41	23	100	300

4.6 POPULATION DISTRIBUTION

The total refugee population in Eswatini that has been electronically registered for both Refugees and Asylum Seekers currently stands at 4468 as of 31st December 2024. The tables below illustrate the demographic data by age and gender as well as Country of Origin and status in the country as captured in the registration database system, ProGres v4. It is worth mentioning that there is sharp increase of applications of asylum compared to previous years because of the secondary movement of asylum seekers or refugees who were hosted by the Mozambican Government, who were fleeing post –election violence or unrest.

Demographic Data for Eswatini

The current total refugees’ population in Eswatini that has been electronically registered as refugees and asylum seekers currently was 4468 as of 31st December 2024. The tables below illustrate the demographic data by age and gender as well as the Country of Origin and status in the country as captured in the registration database system.

It is worth noting that there is a total of 929 partially registered asylum seekers from Mozambique. It is projected that this case load will be fully registered in the system within the 4th quarter as we have already sourced support from UNHCR to assist the Government with strengthening our registration systems in order to promptly deal with the registration of this group to promote national security.

Demographic Data by status and Country of Origin: Active Population

Country of Origin	Asylum Seeker	Refugee	Other of concern	Grand Total
Angola	2	11	0	13
Bangladesh	2	0	0	2
Burundi	164	201	0	365
Cameroon	36	4	0	40
Congo, Republic of the	27	16	0	43
Côte d'Ivoire	1	1	0	2
Democratic Republic of the Congo	425	569	1	995
Egypt	1	0	0	1
Eritrea	176	4	0	180
Ethiopia	505	52	1	558
Guinea	0	1	0	1
Kenya	2	0	0	2
Malawi	3	0	0	3
Nigeria	16	2	0	18
Rwanda	122	205	0	327

Somalia	733	215	0	948
South Africa	1	1	0	2
Syria Arab Republic	4	0	0	4
Uganda	6	7	0	13
United Republic of Tanzania	4	2	0	6
Zambia	0	0	1	1
Zimbabwe	5	9	0	14
Not Registered in proGres yet (Mozambique case load)	0	0	0	930
Grand Total	2235	1300	3	4468

4.7 REFUGEE STATUS DETERMINATION PROCESS

Since the adoption of the 2017 Refugee Act, the Department is mandated to that ensure the nations refugee status determination (hereafter “RSD”) system is fair, efficient and has integrity and produces quality decisions. To this end, the Department was able to finalize a total of 151 cases over the reporting period. A projection of 50 cases should be finalized during the 4th quarter.

Refugee Status Determination cases processed during the reporting period.

RSDO	1 st Q	2 nd Q	3 rd Q			Total
			Oct	Nov	Dec	
Interviews	47	48	28	22	10	207
Finalized with positive outcome	24	38	10	5	10	116
Finalized Cases	32	65	17	15	22	201

4.8 STATELESSNESS

The Ministry continues to implement the National Action Plan to Eradicate and Prevent Statelessness in the Eswatini along with the pledges thereof. The Mopping Exercise which addresses some of the causes of statelessness through issuing the identity documents to individuals that were born in the country. In December 2024, the Ministry was invited to attend the Global Summit on Achieving Gender Equal Nationality Laws alongside governments, parliamentary members and the non- governmental agencies. The Summit was organized for the

26 countries in the world which still has gender discriminatory provisions in their nationality laws with the aim of assisting these countries technically and otherwise.

Whilst many strides have been taken over the reporting period to prevent statelessness, a lot still remains to be done by all players under this area of law. The Ministry is working towards joining the Global Alliance to End Statelessness, which is a collaborative multi stakeholder platform striving towards the vision of a world free from statelessness where everyone enjoys the right to a nationality without discrimination. The Alliance replaces the “#I Belong Campaign” which ended in 2024.

4.9 MALINDZA REFUGEE RECEPTION CENTRE (MRRC)

The Malindza Refugee Reception Centre (MRRC) based at Mpaka is a crucial wing of the Department which hosts asylum seekers and refugees who cannot sustain themselves. The Center has different units which mainly provide accommodation, health services and education services to newly arrived asylum seekers in Eswatini. The accommodation services are extended to vulnerable groups which include children, the elderly and women, who can-not afford to find accommodation elsewhere. This has necessitated that Department ensures that there is provision of food, medical facility, educational facilities to name a few in order to improve the lives of those that live at the reception center.

The Ministry extends its gratitude to all agencies that promptly assisted the Reception Center with food, shelter material, hygiene packs, utensils and with strengthening of our health and security screening at the Center during the emergency.

5.0 CIVIL REGISTRATION DEPARTMENT

5.1 Introduction

Civil Registration is defined by the UN Statistical Commission as “the continuous, permanent, compulsory, confidential and universal recording of the occurrence and characteristics of vital events (live births, deaths, fetal deaths, marriages and divorces) and other civil status events pertaining to the population as provided by decree, law or regulation. In accordance with the legal requirements in each country”.

Vital statistics constitute the collection of statistics on vital events in a lifetime of a person as concerned. Civil registration and vital statistics (CRVS) data are particularly important in Eswatini for policy and planning, and for meeting the international commitments to monitor progress towards the 2030 Sustainable Development Goals (SDGs). This includes tracking improvements in child protection rights, and evaluating the success of programs enacted to combat non-communicable diseases (NCDs) as a major public health emergency in the region.

The Civil Registration and Vital Statistics (CRVS) Department is responsible for maintaining the National Populations Register (NPR) through registration of all vital events and assigning of Personal Identification Numbers (PIN). It is also responsible for processing and thereafter issuing vital events certificates and National Identity Cards/Sichazabuve to deserving Citizens, lawful Residents and Refugees. The department is also responsible for administering and granting of authority to applicants who are requesting for permission to marry within and outside the country (Eswatini/Foreigner). This is done through administering the National Civil Registration and Vital Statistics Act of 2023, and the Marriage Act of 1964. It is also responsible for the administration of the application for Change of Surnames process, Adoption and Registration of Divorces and Annulments.

During the period under review, the third quarter of the Financial Year 2024/2025 the Civil Registration and Vital Statistics Department undertook the following activities in fulfillment of its mandate as stated below.

5.2 REGISTRATION OF VITAL EVENTS AND ENROLMENT OF IDs AT SERVICE CENTRES

The Registration/Service Centers are located in all four regions of the country. They are currently fifteen (15) made up of the Head Quarters, four (4) Regional Eleven (11) Sub-Regional offices.

Head Office

Regional Offices

- Hhohho – Mbabane City Centre
- Manzini – Manzini City Centre
- Lubombo – Siteki

- Shiselweni - Nhlanguano

Sub-regional Offices

- Piggs Peak
- Lobamba
- Mankayane
- Mhlambanyatsi
- Siphofaneni
- Matata
- Simunye
- Lugongolweni
- Hlatikulu
- Hluti
- Gege

Hospital based registration – Closing of the tap

- Mbabane Government Hospital
- Piggs Peak Government Hospital
- Raleigh Fitkin Memorial Hospital (RFM)
- Hlatikulu Government Hospital
- Nhlanguano Health Center

Headquarters

<i>EVENT</i>	1 st Q	2 nd Q	3 rd Quarter			Total	4 th Q Projections
			Oct	Nov	Dec		
<i>Still Births</i>	15	12	4	4	4	12	4
<i>Internal Birth Registration</i>	72	109	21	17	36	74	25
<i>External Birth Registration</i>	17	31	1	2	12	15	5
<i>Internal Deaths</i>	201	148	48	31	16	95	34
<i>External Deaths</i>	45	59	3	6	3	12	4
<i>Converted Birth Certificates</i>	475	399	117	107	56	280	93
<i>Converted Civil Rites Certificates</i>	26	25	3	4	3	10	3
<i>Converted Swazi Law Marriage</i>	8	12	5	4	1	10	34
<i>Converted Death Certificates</i>	11	10	3	0	1	4	1

<i>Marriage clearance inside</i>	17	16	4	4	7	15	5
<i>Marriage clearance outside</i>	133	115	36	32	17	85	28
<i>Verification of Births</i>	76	61	12	54	15	86	29
<i>Verification of Marriages</i>	7	3	1	5	1	7	2
<i>Verification of Deaths</i>	3	11	1	2	1	4	1
<i>Verification of Identity Cards</i>	7	4	1	6	9	16	5
<i>Change of Surname as Gazetted</i>	23	24	8	6	5	19	6
<i>Divorce</i>	74	63	50	70	50	170	57
<i>Nullification registration</i>	93	40	11	12	3	26	9
<i>Inactivated PIN</i>	92	131	43	44	26	113	38
<i>Re-activated PIN</i>	11	18	2	2	3	7	2
<i>Alter Citizenship</i>	74	96	95	30	22	147	74
<i>Cancelled Identity Cards</i>	73	104	36	53	23	112	37
<i>Printed Identity Cards</i>	8208	9662	317	3195	2702	6214	2071
<i>Issued Identity Cards</i>	6468	10621	1819	2582	2875	7276	2425
<i>Identity Cards Issue Failure</i>	180	247	4	87	48	139	46

5.3. Births, Deaths/Still-births

Registration of births, deaths, and still-births remains a priority for the Civil Registration Department as these vital events are fundamental to the national identity management system and play a crucial role in government planning, resource allocation and service delivery.

The registration of births, deaths and still-births, the Civil Registration Department ensures that all vital events are accurately documented, contributing to better governance, social services and population management. The department remains committed to achieving universal registration and maintaining a robust civil registration.

5.4. Automation of Manual Certificates

This process ensures that historical records are digitalized and accessible, contributing to more efficient service delivery. The number conversions has increased and a significant number of these conversions were recorded during the mopping exercise and births certificates remain by far the highest category of conversion compared to the other types of certificates whereby **2421** birth were converted in the month of October alone from Manzini and Hhohho Regions.

HHOHHO REGION

Mbabane Service Centre

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>			<i>Total</i>	<i>4th Q Projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>		
<i>Current Births</i>	174	131	52	52	40	144	48
<i>Current Deaths</i>	184	146	42	40	107	189	63
<i>Swati Law and Custom Marriages</i>	23	23	7	10	8	26	9
<i>Civil Rites Marriages</i>	78	64	37	26	34	97	322
<i>Late Births</i>	282	534	102	110	41	253	84
<i>Late Deaths</i>	8	14	2	2	2	6	2
<i>Conversion- Births</i>	178	177	49	48	50	147	49
<i>Conversion-Civil Rites Marriages</i>	9	23	2	4	1	7	3
<i>Conversion-Swati Law& Custom</i>	11	11	8	3	1	12	4
<i>Conversion deaths</i>	10	15	1	0	1	2	0

Mbabane Government Hospital

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	123	257	117	267	205	589	196

<i>Current Deaths</i>	10	9	3	2	0	5	21
-----------------------	-----------	----------	---	---	---	----------	-----------

Pigg's Peak Service Centre

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	174	52	20	8	12	40	13
<i>Current Deaths</i>	184	141	45	40	41	126	42
<i>Late Births</i>	282	180	60	64	69	193	64
<i>Late Deaths</i>	8	8	3	3	8	14	5
<i>Civil Rites</i>	78	31	10	15	3	28	9
<i>Swati Law & Custom</i>	23	24	5	10	7	22	7
<i>Conversion-Births</i>	178	159	53	35	35	123	41
<i>Conversion-Civil Rites Marriages</i>	9	15	3	0	1	4	1
<i>Conversion-Swati Law & Custom</i>	11	13	10	2	3	15	5
<i>Conversion deaths</i>	10	4	0	1	6	6	2

Piggs Peak Government Hospital

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	98	137	131	80	81	292	97
<i>Current Deaths</i>	12	8	3	1	4	8	2

Lobamba Service Centre

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	79	61	11	42	16	69	23
<i>Current Deaths</i>	10	37	5	20	10	35	7
<i>Late Births</i>	226	330	81	225	139	445	148
<i>Late Deaths</i>	2	0	0	0	0	0	0
<i>Civil Rites</i>	25	15	5	5	0	10	3
<i>Swati Law & Custom</i>	10	11	2	4	3	9	3
<i>Conversion-Births</i>	96	132	20	48	44	112	37
<i>Conversion-Civil Rites Marriages</i>	2	10	2	0	4	6	3
<i>Conversion-Swati Law & Custom</i>	11	8	1	1	0	2	0
<i>Conversion deaths</i>	27	15	1	0	0	1	0

Mayiwane Service Centre

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	37	32	5	7	5	17	7
<i>Current Deaths</i>	21	34	10	11	8	29	10
<i>Late Births</i>	50	40	20	25	23	68	23
<i>Late Deaths</i>	1	11	1	0	1	2	0
<i>Civil Rites</i>	5	4	1	0	2	3	1
<i>Swati Law & Custom</i>	10	21	14	7	1	8	2
<i>Conversion-Births</i>	14	36	1	9	6	16	5
<i>Conversion-Civil Rites Marriages</i>	2	4	0	0	1	1	0
<i>Conversion-Swati Law & Custom</i>	2	0	1	0	0	0	0

<i>Conversion deaths</i>	3	3	1	0	0	1	0
--------------------------	----------	----------	---	---	---	----------	----------

Below is the statistics of the outreach done at Mbabane East and Mbabane West these outreach aimed at registering orphans and vulnerable children

Mbabane East – Births- **166** registered and issued

Mbabane West- births- **228** registered and issued

MANZINI REGION

Manzini Service Centre

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	398	325	130	171	82	317	106
<i>Current Deaths</i>	357	328	133	125	151	409	136
<i>Late Births</i>	848	480	381	171	256	808	269
<i>Late Deaths</i>	29	5	4	3	2	9	3
<i>Civil Rites</i>	181	104	67	40	89	196	65
<i>Swati Law & Custom</i>	41	28	12	9	3	24	8
<i>Conversion-Births</i>	364	311	106	96	63	265	88
<i>Conversion-Civil Rites Marriages</i>	26	12	7	3	8	18	6
<i>Conversion-Swati Law &Custom</i>	17	27	7	13	7	27	9
<i>Conversion deaths</i>	1	2	0	0	0	0	0

Raleigh Fitkin Memorial Hospital (RFM)

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	204	250	66	103	101	270	90
<i>Current Deaths</i>	12	9	10	12	9	31	10

Mankayane Service Centre

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	157	148	54	58	37	149	50
<i>Current Deaths</i>	118	62	41	39	34	87	29
<i>Late Births</i>	269	180	59	67	65	191	64
<i>Late Deaths</i>	10	7	3	2	4	9	3
<i>Civil Rites</i>	12	7	5	3	4	12	4
<i>Swati Law & Custom</i>	22	28	9	18	13	40	13
<i>Conversion-Births</i>	236	101	35	45	31	111	337
<i>Conversion-Civil Rites Marriages</i>	8	6	2	1	0	3	1
<i>Conversion-Swati Law & Custom</i>	21	10	5	7	4	16	5
<i>Conversion deaths</i>	2	0	0	1	0	1	0

Mhlambanyatsi Service Centre

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	5	4	2	0	0	2	0
<i>Current Deaths</i>	1	0	0	0	0	0	0
<i>Late Births</i>	27	18	0	0	0	0	0
<i>Late Deaths</i>	3	2	0	0	0	0	0
<i>Civil Rites</i>	0	2	0	0	0	0	0
<i>Swati Law & Custom</i>	3	3	0	0	0	0	0

<i>Conversion-Births</i>	17	19	0	0	0	0	0
<i>Conversion-Civil Rites Marriages</i>	0	1	0	0	0	0	0
<i>Conversion-Swati Law & Custom</i>	3	3	0	0	0	0	0
<i>Conversion deaths</i>	0	3	0	0	0	0	0

Note: This service center is a course of concern as there is no activity at all happening there due to many factors hence a relocation of the service center is suggested.

SHISELWENI REGION

Nhlangano Service Centre

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	253	181	56	48	33	137	46
<i>Current Deaths</i>	226	169	38	34	66	138	46
<i>Swati Law & Custom</i>	26	30	8	4	12	24	8
<i>Civil Rite Marriages</i>	42	44	12	8	25	45	15
<i>Late Births</i>	383	242	130	78	108	316	105
<i>Late Deaths</i>	22	20	3	0	3	6	2
<i>Conversion-Births</i>	313	193	41	32	56	129	43
<i>Conversion-Civil Rites Marriages</i>	23	5	1	0	9	10	3
<i>Conversion-Swati Law & Custom</i>	21	11	2	3	10	15	5
<i>Conversion deaths</i>	0	15	1	2	8	11	3

Nhlangao Health Center

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q</i>
--------------	-------------------------	-------------------------	-------------------------------	--	--	--	-------------------------

			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	<i>projections</i>
<i>Current Births</i>	61	123	67	51	52	170	57
<i>Current Deaths</i>	0	0	0	0	0	0	0

Hlatikulu Service Centre

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	30	25	7	7	2	17	7
<i>Current Deaths</i>	28	43	11	11	8	30	10
<i>Late Births</i>	42	161	30	30	26	86	29
<i>Late deaths</i>	12	5	2	2	2	6	2
<i>Civil Rites</i>	7	12	3	3	4	10	3
<i>Swati Law & Custom</i>	3	9	3	3	2	8	2
<i>Conversion-Births</i>	8	35	8	5	4	17	7
<i>Conversion-Civil Rites Marriages</i>	4	0	0	0	4	4	1
<i>Conversion- Swati Law & Custom</i>	0	0	0	0	0	0	0
<i>Conversion deaths</i>	0	0	0	0	0	0	0

Hluti Service Centre

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	63	78	20	22	12	54	18
<i>Current Deaths</i>	42	55	13	13	22	48	16
<i>Late Births</i>	130	222	81	110	77	268	89
<i>Late Deaths</i>	8	8	5	1	4	10	3
<i>Civil Rites</i>	12	4	3	2	2	4	1
<i>Swati Law & Custom</i>	23	29	5	4	6	15	5
<i>Conversion –Births</i>	64	72	12	10	14	36	12
<i>Conversion- Civil Rites Marriages</i>	2	4	0	1	0	1	0

<i>Conversion- Swati Law & Custom</i>	49	0	3	2	0	5	1
<i>Conversion deaths</i>	6	1	0	2	0	2	0

Gege Service Centre

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	8	2	1	0	0	1	0
<i>Current Deaths</i>	0	1	1	0	0	1	0
<i>Late Births</i>	5	17	11	11	11	33	11
<i>Late Deaths</i>	0	0	1	0	0	1	0
<i>Civil Rites</i>	0	0	0	0	0	0	0
<i>Swati Law & Custom</i>	2	3	1	0	2	3	1
<i>Conversion –Births</i>	0	4	0	1	2	3	1
<i>Conversion- Civil Rites Marriages</i>	0	0	0	0	0	0	0
<i>Conversion- Swati Law & Custom</i>	0	0	0	0	0	0	0
<i>Conversion deaths</i>	0	0	0	0	0	0	0

Hlatikulu Government Hospital

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	162	242	101	144	134	379	126
<i>Current Deaths</i>	22	52	18	13	10	41	14

During the month of October the Shiselweni Region undertook the following outreach programmes

Methula Inkhundla

Births - 72

Somntongo Inkhundla

Births – 79

LUBOMBO REGION**Siteki Service Centre**

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	163	100	65	47	39	151	50
<i>Current Deaths</i>	150	113	55	25	43	123	41
<i>Late Births</i>	367	279	128	106	115	349	116
<i>Late Deaths</i>	17	14	4	4	4	12	4
<i>Civil Rites</i>	51	39	20	8	16	44	15
<i>Swati Law & Custom</i>	4	24	10	1	8	19	6
<i>Conversion-Births</i>	82	57	34	11	18	63	21
<i>Conversion- Civil Rites</i>	21	2	1	1	2	4	1
<i>Conversion Swati Law & Custom</i>	0	5	5	1	2	8	2
<i>Conversion deaths</i>	1	13	0	1	2	3	1

Siphofaneni Service Centre

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	112	101	45	44	16	105	35
<i>Current Deaths</i>	68	92	31	21	20	72	24
<i>Late Births</i>	340	299	110	136	187	433	144
<i>Late Deaths</i>	11	9	4	1	2	7	2
<i>Civil Rites</i>	10	19	6	4	12	22	7
<i>Swati Law & Custom</i>	3	29	13	7	2	22	7
<i>Conversion-Births</i>	75	119	37	26	12	75	25
<i>Conversion- Civil Rites Marriages</i>	20	2	1	2	2	5	1

<i>Conversion Swati Law & Custom</i>	4	4	1	1	1	3	1
<i>Conversion deaths</i>	2	0	4	1	0	5	2

Matata Service Centre

<i>EVENT</i>	<i>1stQ</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	65	80	35	48	18	101	34
<i>Current Deaths</i>	20	87	8	18	26	52	17
<i>Late Births</i>	122	98	73	138	75	286	95
<i>Late Deaths</i>	5	3	3	7	7	17	5
<i>Civil Rites</i>	5	11	2	3	4	9	3
<i>Swati Law & Custom</i>	12	8	12	9	7	28	9
<i>Conversion-Births</i>	44	21	23	24	27	74	25
<i>Conversion- Civil Rites Marriages</i>	12	0	0	0	0	0	0
<i>Conversion Swati Law & Custom</i>	5	1	9	5	3	17	5
<i>Conversion deaths</i>	2	1	0	1	0	1	0

Simunye Service Centre

<i>EVENT</i>	<i>1stQ</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	92	136	36	54	44	134	45
<i>Current Deaths</i>	30	37	14	13	14	41	14
<i>Late Births</i>	202	490	118	180	195	493	164
<i>Late Deaths</i>	6	6	0	0	1	1	0
<i>Civil Rites</i>	9	12	8	5	7	20	7
<i>Swati Law & Custom</i>	16	32	2	3	6	11	4
<i>Conversion-Births</i>	99	130	18	35	35	88	29

<i>Conversion- Civil Rites Marriages</i>	1	0	1	0	0	1	0
<i>Conversion Swati Law & Custom</i>	1	2	2	0	1	3	1
<i>Conversion deaths</i>	1	1	0	0	1	1	0

LUGONGOLWENI SERVICE CENTER

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Current Births</i>	5	22	5	6	5	16	5
<i>Current Deaths</i>	0	0	1	1	1	3	1
<i>Late Births</i>	5	10	41	7	41	89	27
<i>Late Deaths</i>	0	0	0	0	0	0	0
<i>Civil Rites</i>	0	0	0	0	0	0	0
<i>Swati Law & Custom</i>	3	0	0	0	0	0	0
<i>Conversion-Births</i>	0	7	2	2	2	6	2
<i>Conversion- Civil Rites Marriages</i>	0	0	0	0	0	0	0
<i>Conversion Swati Law & Custom</i>	0	0	0	0	0	0	0
<i>Conversion deaths</i>	0	0	0	2	0	2	0

The Lubombo region undertook outreach programs in different chiefdoms and the births registered are narrated in the table below.

Births registered during the outreach in the Lubombo region

Area	Births Registered		
	October	November	December
Dvokodweni	35		
Lugongolweni	43		
Matsanjeni North	62		

Mafucula		45	
Tshaneni		55	
Mpolonjeni		56	
Mzilikazi			28
Maphungwane			43
Lomahasha			70
Shewula			40
Total	140	156	181

Mopping Exercise

MANZINI REGION

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Births</i>	1404	3615	4188	0	0	4188	1396
<i>Swati Law & Custom</i>	405	998	717	0	0	717	239
<i>Converts</i>	760	2120	1336	0	0	1336	445
<i>Deaths</i>	4	84	139	0	0	139	46

HHOHHO REGION

<i>EVENT</i>	<i>1st Q</i>	<i>2nd Q</i>	<i>3rd Quarter</i>				<i>4th Q projections</i>
			<i>Oct</i>	<i>Nov</i>	<i>Dec</i>	<i>Total</i>	
<i>Births</i>	1384	5322	4018	0	0	4018	1339
<i>Swati Law & Custom</i>	130	389	410	0	0	410	137
<i>Converts</i>	482	1234	854	0	0	854	285
<i>Deaths</i>	35	83	92	0	0	92	31

Note: The mopping exercise ended 31st October as it was the last day of the waiver granted by the Ministry of Finance hence there was no operation during the months of November and

December. Furthermore, the expiry of the waiver also coincided with the start of the Incwala preparations. The ministry did however, undertake outreach programmes.

5.4 OTHER SERVICES

The Department is also tasked with the change of surname, marriage officers gazzetting and also responsible for the granting of authority to marry in and outside the country, and verification of the authenticity of the certificates

5.4.1 MARRIAGES OCCURING IN ESWATINI:

A total of **15** applications for authority to get married in the country by Swati Nationals to foreigners were received and approved by the department as they all met the requirements.

5.4.2 MARRIAGES OCCURING OUTSIDE ESWATINI:

85 applications for Marriage Status Clearance Letters and all were approved and issued with the confirmation letters of their status to enable them to get married to foreigners in their countries.

5.4.3 CHANGE OF SURNAMES:

During this quarter, the department received applications for change of surnames and **19** were approved and published in the Government Gazette, as per the dictates of Change of Surname Act No: 67 of 1962.

5.5 ACHIEVEMENTS AND CHALLENGES

ACHIEVEMENTS

1. There is an increase in the registration of current Births and Deaths in adherence to the Legislation.
2. Enrollment for National Identity Cards “Tichazabuve” at 16years has also increased.
3. Emphasis were also made on the importance of registration of births, deaths and marriages (using channels of communications i.e. Radio, TV).
4. Produced an Accelerated Birth Registration Plan and its implementation is ongoing.
5. Mopping exercise on going in two regions (Manzini and Hhohho)
6. Launching of the CRVS Annual Report of 2023 and the National Civil Registration and Vital Statistics Act N0 28 of 2023.

CHALLENGES

1. Dilapidated infrastructure in some service centres which pose as a health threat.
2. Inconsistent network (terminal).
3. High volume of unconverted manual certificates.
4. Outdated working equipment (e.g. enrolling machines)
5. Insufficient Human Resource to fully roll out the Closing of the Tap initiative in government hospitals.

6.0 NATIONAL EVENTS AND CELEBRATIONS

6.1 INTRODUCTION

The Ministry has a mandate to ensure that National celebrations in the country are coordinated efficiently and effectively. The activities undertaken promote culture, national unity as well as domestic and international tourism.

The very nature of the National Events and Celebrations is such that they mainly occur during public holidays and weekends thus naturally attracting overtime on the human resource undertaking various duties during the event. This is one challenge that comes with the ever growing number of Emaswati and visitors participating in national cultural events and celebrations. The ministry would appreciate parliamentary support with a reviewed budget in this regard.

During the reporting period, the ministry coordinated the following national events:

6.2 GOOD-FRIDAY AND EASTER SERVICES

The Ministry was able to successfully Co-ordinate Good-Friday which was held on the 28 March marked by the arrival of Christians at Somhlolo National Stadium. It proceeded until 1 April 2024.

Government provided public and private transport facility to transport the nation from the four regions of Eswatini to attend these services. This transport includes 156 government vehicles and 40 private buses.

The ministry provides accommodation and meals for the drivers and support staff during these services

6.3 KING'S BIRTHDAY

The ministry successfully co-ordinated His Majesty's 56th Birthday which was held on the 19th April 2024 at Mankayane Stadium in the Manzini Region.

6.4 ASCENSION DAY

On the 9 May 2024 the Ministry was able to coordinate the Ascension Day prayer at Mbangweni Royal Residence in the Shiselweni region.

A total of 53 vehicles were used for the event to transport Christians mainly from the Shiselweni region.

6.5 UMMEMO

The Ministry of Home Affairs is also responsible for the provision of logistics for Ummemo held in South Africa. Ummemo is a cultural event, whereby the country is invited by the South African Chiefdoms to celebrate their cultural events. The Ministry has an obligation to support the event by providing transport for the Royal delegation comprising of Sagila Semnikati, Lutsango, Libutfo, Imbali and the Ministry's officials. Per annum the ministry receives about 15 invitations, and the Ministry has honoured all the invitations.

The events are held in the Republic of South Africa, to promote culture and integration. Areas that were visited by invitation from the host include Embhuleni, Ebutsini, Mbuzini. Kasboshshwa Royal Kraal in Mpumalanga Province, KwaKhangela Royal Kraal in Kwazulu Natal and Emahlubini Royal Kraal in Mpumalanga Province among others.

6.6 SOMHLOLO DAY

On the 22nd of July 2024 the Ministry coordinated the Somhlolo Festival of Praise which was held at Mountain View. The service was also live streamed through Eswatini Television and Eswatini Broadcasting and Information Services (EBIS).

6.7 UMHLANGA CEREMONY (LUDZIDZINI RESIDENCE)

Umhlanga Ceremony was held at Ludzidzini Royal Residence and Mbangweni Royal Residence on different dates. The event at Ludzidzini is attended by young maidens (Imbali) from all over the country and from the Republic of South Africa. It's an event filled with colour and pomp as Imbali dance in front of their Majesties and the country at large. The event took about 8 days and was provided with 80 private owned buses and 10 government buses and 55 trucks to ferry the maidens and their luggage

SHISELWENI UMHLANGA)

The Umhlanga at Shiselweni is attended by maidens from the Shiselweni region and the Republic of South Africa.

The event took about 4 days and was provided with 40 privately owned buses and 10 government buses. During the event buses are used to transport Imbali to and from their camp sites. Government trucks were used to transport luggage to and from Tinkhudla centre. The ministry also provided mobile showers for the Imbali.

STAFF ACCOMMODATION

Buses and truck drivers as well as officials were accommodated at Farmers Training Centre for the duration of the event and also provided with meals.

6.8 INCWALA

During the reporting period, the country celebrated the Incwala ceremony in a colourful ceremony attended by Their Majesties and the nation at large. During this ceremony the ministry

provided tokens to the libutfo lengatja. Furthermore, the ministry provides transportation for the libutfo in the form of trucks and buses as well as mobile showers.

CHALLENGES:

1. Due to the increasing number of people attending the national events the ministry is also facing increased transport and hospitality costs
2. Fuel shortages continue to cause delays in the transportation of Emabutfo.
3. Shortage of transport resulting in high rental costs of private vehicles.
4. Increase in costs due to hire of frequently used items such as tents and scaffolding.

7.0 NPOs AND RELIGIOUS ORGANISATIONS

Legal Notice 25 of 2009 and Legal Notice 185 of 2015 provisions that the Ministry among other functions has to provide oversight over Non-Profit Organization (NPOs) and Religious organizations in the country.

The country is timely closing gaps relating to NPOs. A draft legal framework aimed at setting the tone on this sector's regulation has been developed through consultations.

The NPOs Bill has been developed and projections indicate positive outcomes in having same processed through relevant structures to promulgate into legislation.